

ADDRESSING CAREGIVERS' NEEDS

Asking for factual information

Linguistic functions	Structure	Example
<i>a. Asking if a fact is true</i>	<p>Did you know.../ did you find out.... / Have you heard if...?</p> <p>Tell me if.... Tell me: Have you.....?</p> <p>Could you tell me if,...?</p>	<p>Did you know if Mr Man feels fine at the hospice?</p> <p>Tell me if your wife is coming today. Tell me: Is your wife coming today?</p> <p>Could you tell me if you've taken your medicine?</p>
<i>b. Asking for information about a fact</i>	<p>Do you know when/ where/ how/why.....</p> <p>Please tell me when.....</p>	<p>Do you know when you have to take your medicine?</p> <p>Do you know what steps to take if our patient needs urgent help?</p> <p>Please tell me when you need somebody to you?</p>
<i>c. Asking for somebody's opinion about the veridicity of a fact</i>	<p>Do you think that.... In your opinion..... Tell me when/ where/ how/why.....</p>	<p>Do you think that your income covers Mr Man's expenses of care?</p> <p>In your opinion could I help you to ensure our patient's needs?</p>
<i>d. Asking for somebody's agreement to the veridicity of a fact</i>	<p>Isn't it true that.....? Don't you think that.....?</p>	<p>Mr Man feels fine with his new colleagues, doesn't he?</p> <p>Isn't it true that cã your work is compatible with our patient's care?</p> <p>Don't you think that we should also talk about your concerns and needs?</p> <p>Don't you find that MrMan is quieter here?</p>